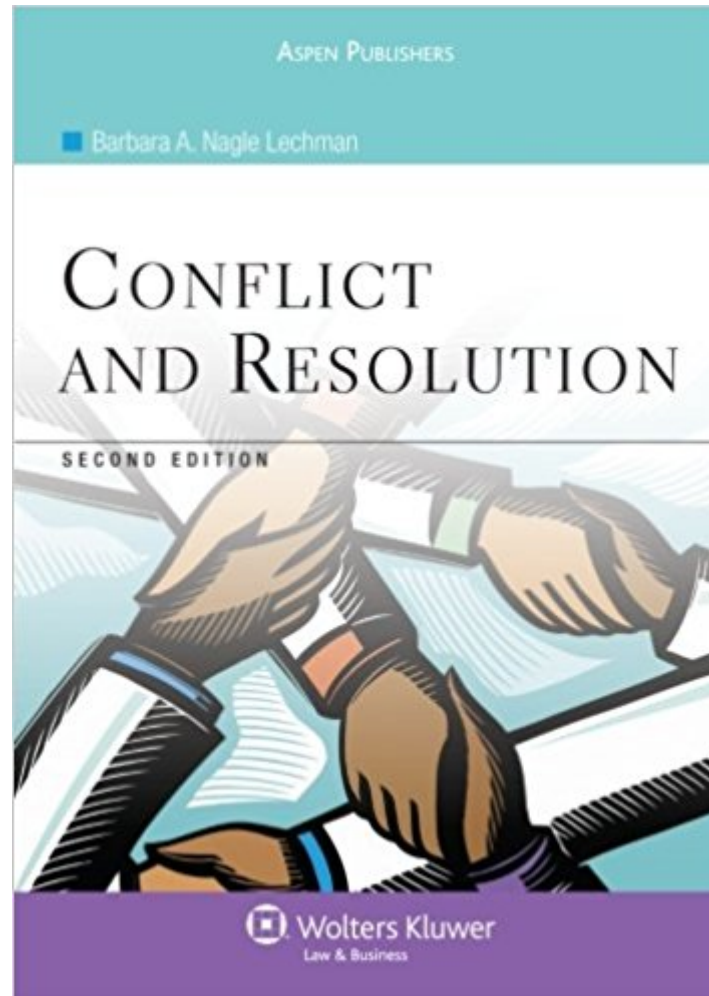




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# Conflict And Resolution



## Synopsis

**Conflict and Resolution, Second Edition**, provides students with a working knowledge of the major forms of dispute resolution. Through the use of hands-on exercises and role-playing scenarios, theory is put into practice allowing students to translate lessons learned into true to life situations.

This newly revised text offers the following:

- provides an overview of negotiation, mediation, and arbitration in a short, accessible book
- well-designed pedagogy for the paralegal students, including chapter summaries and exercises designed to engage students in application of what they have learned
- includes role-plays to allow students to experience how the theories of dispute resolution are used in practice
- ethical issues thoroughly covered

The Second Edition offers:

- an even clearer presentation of the three major approaches to mediation : facilitative, evaluative, and transformative
- improved Instructor's Manual, with more student-centered pedagogy
- on-line negotiation and mediation will be included
- new topics including restorative justice and victim-offender mediation
- expanded materials on arbitration
- chapter on Conflict has been expanded to include different conflict styles

The book is part of a comprehensive teaching package that includes PowerPoint slides and an extensive Instructor's Manual featuring:

- sample syllabi
- additional role plays for instructors to use in class
- a Test Bank of exam questions

Designed with the student in mind and revised to further support that commitment, the Second Edition of Barbara A. Nagle's **Conflict and Resolution** leaves students with a firm understanding of negotiation, mediation and arbitration. The supporting materials aid instructors in the practical application of lessons learned while accompanying PowerPoint slides and Test Bank will prove to be invaluable resources.

An author website to support classroom instruction using this title is available at <http://www.aspenlawschool.com/naglelechman2>

## Book Information

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## Customer Reviews

Good text, it really explained the concepts of conflict resolution really well. It's best to supplement this book with Getting to Yes! so you have the whole nine yards when it comes to conflict resolution. Some people said that this book is full of common sense information, but while some of it may be common sense to us, you'd be surprised by the amount of people who have no idea how to handle conflict. It's a good, affordable book that I would recommend you purchase whether you're a student or someone who just wants to learn these skills. It is VERY adaptable to situations outside work and etc. Heck, it helped solve a conflict between my friend and I!

I have no complains at all. I am an international student and this book is required for one of my classes. Fast delivery, good condition, good price. Everything was just fine and dandy.

Great

I want my money back

Perfect !!!

Heavy product with good balance as description. very recommend . for my best friend, fast shipping.

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